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ATLANTIC CARE SERVICES

August NEWSLETTER



HomeCareCon

From July 16th-19th members of our team attended the 35th annual HomeCareCon hosted by the Home Care Association of Florida. We are so thankful for the opportunity to learn from industry leaders, establish connections, and stay up to date with the latest trends and policy changes. We are always looking for ways to provide the best care for our patients and the best work environment for our nurses!

AMFC Update

We have received some new updates about the Aides for Medically Fragile Children (AMFC) bill that we are excited to share. The state of Florida has finalized the training requirements for family members. This allows us to finish creating our custom online training program that we will use to educate and train our AMFC caregivers. Additionally, a hearing with the Agency for Healthcare Administration (AHCA) and Medicaid took place yesterday, July 31st. The Medicaid handbook for the AMFC program is now expected to be finalized. Please feel free to call our main line and ask for Alix Cohen, our Referral and Intake Manager, if you have any questions or would like more information. We will continue updating you as we learn more.



What is an Electronic Visit Verification (EVV)?

EVV, short for electronic visit verification, is a system that ensures a healthcare provider is accurately tracking and documenting the time they spend with a patient. This is also known as clocking in and out for your shift. For EVV's we use our electronic medical record system, Axxess. This verification process helps prevent fraudulent billing practices. It is required by the state of Florida and mandated by the Agency for Healthcare Administration (AHCA) as well as the Board of Nursing.

You can clock in or out of your shift by opening the Axxess mobile app - log in to your account - put in your pin - "select schedule" - select the shift you will be starting or ending - select "clock in" or "clock out"

It is incredibly important to us that all of our caregivers are in compliance with these regulations for the safety of our patients and our caregivers nursing licenses. If you would like help navigating the Axxess mobile app or a refresher on clocking in and out for your shift please call our main line at 407-270-5501. You can ask for DJ Mansur, our IT Support Specialist, or Noelle Laureano, our Payroll Support Specialist. We would be glad to help you with any questions or concerns.



Upcoming Skills Workshop

On August 13th and 15th from 11am to 12:30pm we will be hosting skills workshops for all caregivers. This includes any caregivers that do not work for our company, so please feel free to spread the word! The workshops will take place at our Winter Park Office at 163 E Morse Blvd Unit 210 Winter Park, FL 32789. This is a great opportunity to gain free hands on experience working with G-tube, Trach, and Vent! You can RSVP for the workshop by calling Mitra Mars at 407-900-1102 or emailing him at mitra@atlanticcareservices.com.

Meet and Greet

We had a wonderful time at our first ever Atlantic Care Services Meet and Greet on July 10th at the Winter Park Racquet Club! Thank you to all of the nurses, patients, and family members that came. We look forward to holding more events like this one, building the relationships among our community, and providing a support group for all of those who may need it. You can find pictures from the event on our socials!

Facebook - Atlantic Care Services LLC

Instagram - @atlanticcareservices1



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*Lilly
Gomez*



We have had the pleasure of knowing Lilly for almost 2 years now and it has been such a joy becoming a part of her care team. Though Lilly's health journey started at a young age she remains strong, positive, and a bright light in the lives of those around her. Lilly recently celebrated her 17th birthday! She is very creative and one of her favorite hobbies is arts and crafts. She has taken this hobby to the next level by creating her own business where she makes and sells bracelets! Lilly also enjoys listening to music and writing songs. She plans to continue writing songs as well as start a YouTube channel with her mom, Liliana. We look forward to seeing how much Lilly is able to accomplish and be her number one supporter along the way!



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Happy Birthday

Rose P.
Adison O.
Olutayo A.
Marjorie C.
Sully L.
Alba T.
Nelson T.
Alicia R.
Sylvia C.
Maryline C.
Amber E.
Neena M.
Frances M.
Eduardo R.

Mathurine R.
Aris R.
Carlos L.
Toni R.
Pascal M.
Connie H.
Victoria A.
Efrain R.
Rosalinda P.
Stefanie M.
Jason C.
Peter A.
Adan O.
Victoria S.

Elizabeth C.
Hardys M.
Maureen S.
Kedma P.
Frank N.
Sarah K.
Sarah M.
Taylor B.
Abniel O.
Tiffany C.
Wanda V.
Amaya W.
Glenda C.
Trenyce W.

Laura W.
Sheena K.
Sheena L.
Meagan M.
Lyndsey S.
Marie J.
Steven R.
Stephanie J.
William M.
Trinity H.
Frank R.
Syed Q.
Brittany C.
Dominic B.



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Autumn Wigley

We are thrilled to introduce you to our June caregiver of the month, Autumn! Our Billing and Payroll department was proud to nominate Autumn as she has been a rockstar at clocking in and out as well as completing her documentation. She also does a great job updating our Clinical team about her patient, they describe her as both responsible and great with communication. This month marks two years that Autumn has been working with Atlantic Care Services. We are grateful for the opportunity to meet and work with Autumn. She is a key part of our care team that we are very thankful for! Congratulations Autumn, keep up the great work!



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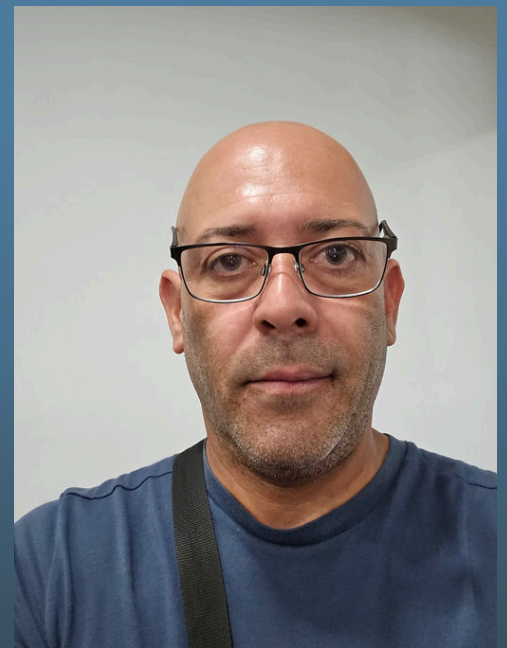
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A Matchmaking Moment

This month we are pleased to introduce you to William! William has been a nurse for 13 years, with experience in home care, psychiatry, and the ICU. His care mastery includes vent, g-tube, and trach. William speaks Spanish and is looking for a Spanish speaking patient/family to work with. He is available to work any day of the week on dayshift or Monday through Friday on nightshift! He is available in Kissimmee, Davenport, and the surrounding areas.



In his free time William likes to workout, go on walks, go to the beach, travel, and swim in the pool. It is also Williams birthday this month, happy birthday William! If you would like to set up a meet and greet with William please call our main line at 407-270-5501!



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Medication Safety and Education

At Atlantic Care Services, we prioritize the accuracy and effectiveness of the care provided. An essential part of this process involves keeping your medication records up-to-date in the Axxess system. This ensures that our healthcare providers have the most current information, allowing for safe and personalized care. Here is a brief overview of how we can work together to manage medication updates.

The Axxess Family Portal

At the time of admission an email was sent to you providing access to the Family Portal on Axxess. The Family Portal enables patients and authorized contacts to view real time updates on patient scheduling, care history, contacts, and medications. This link is a short video clip that explains the benefits of using the Axxess Family Portal <https://www.youtube.com/watch?v=arNcIp8GOrQ> . This link will bring you to the Axxess Family Portal login <https://homecare1.axxessweb.com> . Your login information was sent to your email from the following email address noreply@axxessweb.com . Your username is your email address. If you need any help setting up or accessing this account please call our main line at 407-270-5501.



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Patient/Family Member Medication Updates

Please call us at 407-270-5501 and ask to speak to the Clinical Supervisor on call. Provide the medication update including the patient name, medication concentration, dosage, route, frequency, prescribing physician, any special instructions, and the name of the Clinical Supervisor assigned to your case. If you are unsure which Clinical Supervisor is assigned to your case you can find their name in the Axxess Family Portal by going to your contact list. If you are unsure of the information surrounding the new medication please still give us a call and we will help you gather any information needed to make the update.

Care Team Medication Updates

The preferred method is through the Axxess Portal. In the Visit Note, scroll down to the selection labeled Addenda. Click on the down arrow for Addenda and it will open up to a blue tab labeled AddOrder. Complete all of the required details. If you are unaware of the prescribing physician, please use the PCP as a place holder and in the body of the medication notate that the prescribing physician is unknown.

By maintaining up-to-date medication records we will enhance the safety and quality of care provided. If you have any questions regarding medication management please reach out to us at 407-270-5501. Thank you.



Listed below are available shifts for the month of August, for both adults and pediatrics. If you are interested in any of these shifts, please call the office number at 407-270-5501. Shifts are subject to change and pay rates vary from case to case.

Adults

G-tube / Trach / Vent	Location	Days / Times
G-tube / Vent	Kissimmee 34743	Sunday 7am - 7pm & 7pm - 7am
G-tube / Trach / Vent	Oviedo 32765	Sunday 7am - 3pm
G-tube / Trach / Vent	Kissimmee 34741	Saturday & Sunday 7am - 7pm
G-tube	Apopka 32712	Monday 7am - 3pm & 3pm - 11pm Tuesday 3pm - 11pm Saturday 3pm - 7am
G-tube / Trach / Vent	St. Cloud 34772	Sunday 7pm - 7am
G-tube / Lifting	Winter Garden 34787	Sunday 8pm - 8am E/O Friday & Saturday 8pm - 8am
G-tube / Trach / Cath	Palm Bay 32907	Monday - Friday 7am - 7pm Monday & Tuesday 7pm - 7am



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G-tube	Orlando 32807	Friday 7pm - 7am
G-tube	Kissimmee 34758	Friday - Monday 7pm - 7am Sunday 7am - 7pm
Trach / Vent	Ocala 34480	E/O Monday 7pm - 7am Friday - Sunday 7pm - 7am
G-tube	Ocala 34476	Sunday - Saturday 10am - 6pm
G-tube / Trach	Newberry 32669	Tuesday 10am - 6pm

Pediatrics

G-tube / Trach / Vent	Location	Days / Times
Cath / Spanish Speaking	Kissimmee 34758	Sunday 24 hours
G-tube / Spanish Speaking	Kissimmee 34746	Saturday & Sunday 24 hours
Trach / Vent	St. Cloud 34771	Wednesday 7pm - 7am



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G-tube / Trach / Vent	Kissimmee 34741	Saturday 7am - 7pm Sunday 24 hours
G-tube / Trach	Kissimme 34744	Friday 7am - 7pm
G-tube	Orlando 32835	Sunday 7am - 7pm
G-tube / Vent	Kissimmee 34743	E/O Saturday 7:30am - 5:30pm
G-tube	Apopka 32703	E/O Sunday 7am - 7pm E/O Saturday 7am - 3pm Thursday 3pm - 7pm
G-tube	Orlando 32818	August 10th
G-tube	Orlando 32811	Wednesday 24 hours E/O Saturday 7am - 7pm Sunday 7am - 7pm
G-tube / Trach / Vent	Alt. Springs 32701	E/O Friday 7pm - 7am
G-tube	Casselberry 32707	Saturday & Sunday 7pm - 7am
G-tube / Trach / Cath	Davenport 33897	Sunday 7pm - 7am



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G-tube	Melbourne 32940	Monday 4:30 - 11:30pm Thursday 4:30 - 1:30am
G-tube / Trach / Vent	Kissimmee 34741	Sunday 7pm - 7am
G-tube	Orlando 32825	Monday - Thursday 9am - 9pm
G-tube	St. Cloud 32773	Sunday 7am - 7pm
G-tube / IV / PICC	Merritt Island 32953	Thursday 7am - 7pm E/O Saturday & Sunday 7am - 7pm
G-tube	Orlando 32835	Saturday & Sunday 24 hours
Meds	St. Cloud 34771	Sunday 7am - 7pm
G-tube	Apopka 32703	E/O Saturday & Sunday 7am - 3pm
G-tube	Orlando 32822	Tuesday & Wednesday 7am - 7pm
G-tube / Trach / Vent	Apopka 32703	8/3 7am - 7pm 8/4 7am - 3pm 8/10 24 hours 8/11 24 hours 8/17 7am - 7pm



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G-tube	Winter Garden 34787	Sunday 6am - 6pm
G-tube / Trach	Orlando 32824	Sunday 7pm - 7am
G-tube / Trach / Vent	Sanford 32773	Sunday 7am - 7pm
G-tube	Orlando 32835	Friday 3 - 7pm Saturday 7am - 7pm & 7pm - 7am Sunday 7pm - 7am
G-tube / Bipap	Deland 32720	E/O Saturday & Sunday 24 hours
G-tube / Bipap / Vent	Leesburg 34748	Friday 7pm - 7am Saturday 7am - 7pm Sunday 7am - 7pm
G-tube / Trach / Cath / Spanish Speaking	Clermont 34711	Friday & Saturday 7pm - 7am
G-tube	Ocala 34472	Monday - Friday 7pm - 7am

